

Takeaways

- Accept that however it has come to be, the psyche, and priorities of the workforce has been significantly modified.
- Establish more transparent lines of communication for all levels of your team.
- Create a culture of inclusion, honesty and over communicate.
- Customer Experience + Employee Experience = Success
- An employee attraction and retention is essential - Finding purpose in one's work.
- Millennials and Zillennials - destined to be the best business leaders in history.